FROM SEPTEMBER 7TH TO OCTOBER 30TH

WELCOME DESK PARIS

MULTILINGUAL WELCOME DESK FOR INTERNATIONAL STUDENTS AND RESEARCHERS

Find all the information you need and carry out your administrative procedures in one click at welcomedeskparis.fr

Online appointments
Virtual or in-person reception by appointment
Chat and dedicated mail box
Facebook Live Sessions
Welcome Desk Paris TV

#WELCOMEDESKPARIS
Crous de Paris
The Crous de Paris staff will give you information on student housing, grants, social assistance, family allowances, health insurance, university restaurants, CVEC, language courses, sport and culture.

Digital presence on acc&ss portal

Residence permit
The Préfecture de police de Paris office at the Cité internationale (the “Creci”) will welcome, inform and guide you, and process your requests by appointment:

- for a first residence permit (“mineur scolarisé” and “concours” visas, and researchers living in Paris).
- for the renewal of student residence permit upon presenting their appointment letter (residents of the Cité internationale are welcomed by appointments issued by acc&ss)

On-site presence by appointment: Monday to Friday 9am - 5pm

Digital presence on acc&ss portal

Financial housing assistance
The staff from the Caisse d’Allocations Familiales (CAF) will help you to complete and submit your online application.

On-site and videoconferencing presence by appointment: Monday to Friday: 9am - 5pm

Digital presence on acc&ss portal

Employment
An advisor from Pôle Emploi will help you with regard to your CV, defining your skills and job search.

On-site and videoconferencing presence by appointment: Tuesday 9am - 5pm

Digital presence on acc&ss portal

Housing regulations
A legal advisor from the Agence départementale d’information sur le logement (ADIL75) will inform you about your rights and obligations related to your lease, from your arrival in your apartment to your departure.

Videoconferences by appointment

Digital presence on acc&ss portal

Health insurance
Advisors from the Caisse Primaire d’Assurance Maladie de Paris (CPAM) will inform you about your rights for universal health protection (protection universelle maladie, affiliation to health insurance, reimbursements, finding a doctor, “carte vitale”).

On-site and videoconferencing presence by appointment:
Mondays and Wednesdays 9am – 5pm

Digital presence on acc&ss portal

Work permit
A representative from the Direction du Travail (DIRECCTE) will inform you about temporary work permits, legislation for working students and the procedure for a change of status from student to employee.

On-site and videoconferencing presence by appointment: Thursdays 9am - 1pm

Digital presence on acc&ss portal

And all year long!
Students, PhD students and researchers: the acc&ss service is here for you!

Whether you are a French or international student, resident or not at the Cité internationale universitaire de Paris, we inform and accompany you from the preparation of your stay and during your stay in the Paris Region, on many topics: assistance in finding accommodation, administrative procedures, work regulations, job search, French language, family stay, cultural activities...

On-site presence: Monday to Friday 9am - 5pm, Thursdays 2pm - 5pm

Digital presence on acc&ss portal

Ask all your questions to the acc&ss service, experts in international mobility!

Welcome, information and support
The acc&ss Paris centre team of the Cité internationale universitaire de Paris and multilingual international students will answer your questions regarding your stay in the Paris Region. Spoken languages: French, English, Spanish, Portuguese, Russian, and Chinese.

On-site and videoconferencing presence by appointment: Monday to Friday 9am - 5pm

Digital presence on acc&ss portal
CONTACT SOLUTIONS

allowing you to find information regarding international mobility and to make an appointment with the partners and the acc&ss team of the cité internationale:

• acc&ss online portal
• online chat
• dedicated mail box
• on-site appointments in cité internationale
• videoconferencing appointments

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